

IMPORTANT SERVICE NOTICE

Products Affected: CPN Models - 503 DR, 503 DRP

Description: The CPN 503 DR and 503 DRP gauges have been in operation providing valuable service for over 30 years. Despite our continued engineering efforts to identify and replace components to support these gauges, it has unfortunately become almost impossible to find and purchase some of the electronic components used in the scalar/head unit. We have anticipated this problem and have developed an upgrade solution, the Smart 503 to allow you to continue to operate your gauges.

Notice: Starting April 7th, 2017, we cannot support the scalar/head units used in the 503 DR, 503 DRP gauges.

Upgrade Possibilities: Customers with these gauges will have two options:

- 1- **Upgrade to Smart 503-** Smart 503 is designed to be a drop in replacement for your current scalar/head for 503 DR and 503 DRP. Smart 503 is loaded with many advanced features, which allows you to continue operating your gauge and enables us to continue supporting them. Our service centers have been informing customers about these upgrades for a couple of years and many of you have upgraded your gauges already. Please visit <https://www.instrotek.com/products/smart-503> to review the specifications on Smart 503 and all the additional features that you will get with this upgrade.
- 2- **Upgrade to a new 503 Elite Hydroprobe** – This new generation gauge is designed with the latest and most advanced electronics. Please contact your CPN/InstroTek representative and visit <https://www.instrotek.com/products/503-elite-hydroprobe> to learn how these gauges can help you in your testing operations.

At CPN we value your business and look forward to continue providing service for your gauges. Please call us if we can answer any questions.

Sincerely

CPN International, an InstroTek Company

